Released under Right to Information Act 2009
Attachment C - Residential Tenancy Commissioner and bonds claims and disputes 2025-26

Bond Claims and Disputes 2025-26	Jul-25		Aug-25		Sep-25		Oct-25		Nov-25		Dec-25		Jan-26		Feb-26		Mar-26		Apr-26		May-26		Jun-26	
Total Number of Claims	1231		1147		1139		1221		1205		1296		1466		1511		1371		1213		1204		1255	
Number and percentage of claims initiated by Agency	785	63.80%	740	64.50%	753	66.10%	803	65.80%	813	67.50%	848	65.40%	1046	71.40%	971	64.30%	874	63.70%	755	62.20%	765	63.50%	806	64.20%
Number and percentage of claims initiated by Tenants	299	24.30%	292	25.50%	280	24.60%	308	25.20%	264	21.90%	319	24.60%	324	22.10%	394	26.10%	375	27.40%	324	26.70%	323	26.80%	327	26.10%
Number and percentage of claims initiated by Deposit Contributor	30	2.40%	19	1.70%	1	0.10%	12	1.00%	10	0.80%	7	0.50%	1	0.10%	29	1.90%	17	1.20%	13	1.10%	35	2.90%	15	1.20%