National Redress Scheme

Counselling and Psychological Care (CPC) Services

The National Redress Scheme

The National Redress Scheme recognises and supports people who have faced child sexual abuse in an institution. Redress can include:

- counselling services,
- a direct personal response from the institution responsible, and a
- a monetary payment.

It was created in response to the Royal Commission into Institutional Responses to Child Sexual Abuse. They estimate that 60,000 people have faced institutional child sexual abuse in Australia. The scheme started on 1 July 2018 and will run for 10 years.

Counselling and Psychological Services

You can choose to take part in counselling as a part of the National Redress Scheme. You can see a psychologist or a counsellor who has expertise in supporting people who have experienced child sexual abuse.

Costs

Everyone who receives redress will have different counselling needs. You will be able to access at least 20 hours of counselling over your lifetime – at no cost to you. Each person's offer of redress is different and so the amount of sessions available to you may be higher.

Access

We can help you to connect to a local counselling service. You can choose to have face to face or telephone counselling. Our staff will work with you to find out what you need and help you to find someone who you feel comfortable with.

If you already have a psychologist or counsellor, we will pay for your sessions as a part of your redress offer. Your psychologist or counsellor must contact us before you start your sessions. We will discuss the payment arrangements with them.

Information for Psychologists and Counsellors

You can register to become an approved counsellor under the National Redress Scheme. There are minimum requirements that you must meet. Please contact us for further information or to register as a provider.

Who we are

The Child Abuse Royal Commission Response Unit (CARCRU) is a unit within the Tasmanian Department of Justice. It has been set up in response to the recommendations of the Royal Commission into Institutional Responses to Child Sexual Abuse.

Contact us

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